



Hotel Rössli GmbH
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General terms and conditions

(Legal relationship between Hotel Rössli GmbH and the client)

§ 1 Area of application/Performance range

These general terms and conditions depend on the agreed booking confirmation and the therein-mentioned services that Hotel Rössli GmbH adduce to their client, contracting parties or operators. For all further actions or services which are requested by the client, Hotel Rössli GmbH occurs merely as mediator.

§ 2 Prices/Guarantee/Prepayment

The price information is stated in Swiss Francs (CHF) & Euro (€) per room and depends upon the room category, season and occupancy (see price list). Price information in Euro is without guarantee and is subject to the actual currency exchange rate applicable at the time of payment. The right to price amendment is reserved. Upon booking finalisation and confirmation and with the indication of the client having a valid credit card, a deposit amount of CHF 15.-- per room will immediately be charged against the card. For bookings without indication of a credit card the equivalent of the 1st night's stay is due as prepayment to the bank account, Postbank account or PayPal account as advised by Hotel Roessli GmbH.

§ 2.1 Payment

The payment is to be settled at the latest upon departure (if not otherwise negotiated beforehand,) in cash (CHF or € only), by credit/debit card (VISA, MASTERCARD, JCB, American Express or Diners), Maestro or Postcard. For payment through American Express or Diners a surcharge of 3% will be applied.

§ 3 Arrival/Departure, Usage purpose & usage duration of the rooms

The rooms are, unless otherwise negotiated, available on the day of arrival from 2pm (1400hrs) until 11am (1100hrs) on the day of departure. Other facilities of the hotel can, if requested and agreed, be available for use longer. Reserved/booked rooms are available for the sole use of the client for the booked and confirmed period and may only be used for normal hotel residential purposes (daily rest, relaxation and toiletry use). Hotel Roessli GmbH does not permit **under any circumstances** smoking nor cooking or suchlike activities within its booked accommodation. Hotel Rössli GmbH reserves the right, to cancel the contract/agreement with immediate effect should the contract/agreement have been concluded utilising misleading information quoted by a client or should the room have been used other than as per the contract/agreement. A client's arrival must be before 11pm (2300hrs) at the latest otherwise the allocation of the room ceases to be guaranteed as per the booking agreement.

§4 Liability

Whilst Hotel Rössli GmbH is insured for all brought-in client's property, it will not be liable should a client not have taken reasonable action to personally secure their hired room/s whilst absent and provided that clients haven't acted negligently or irresponsibly. No liability will be accepted for any misdemeanour and all claims will be rejected. Should the client come to harm or have a disagreement with the performance of the Hotel Rössli during their stay, this must be immediately brought to the notice of the Hotel's person in charge. For all demands/claims against Hotel Rössli GmbH following departure, a strict notice limit of a maximum of two months applies. Demands or claims will NOT be considered thereafter.

§5 Cancellation fees/Conditions/No-show

Prior Notice in writing of Cancellation – calculation of fees

01.05. – 31.10.

0 – 3 days prior to arrival:	75% of the reserved occupancy
4 – 7 days prior to arrival:	50% of the reserved occupancy
8 – 14 days prior to arrival:	25% of the reserved occupancy
14 days or more prior to arrival:	CHF 15.— per room

01.11. – 30.04.

0 – 3 days prior to arrival:	100% of the 01st night reserved
0 – 3 days prior to arrival:	CHF 15.— per room

“No-shows” will, in all cases, be charged 100% of the reserved occupancy.

The matter, obtaining and purchasing of travel insurance is strictly a matter of the client and is highly recommended by Hotel Rössli GmbH.

§6 Jurisdiction

The place of jurisdiction is exclusively the Bernese Oberland and Swiss law will be applied.